Deskpro Release 2023.0.0

Lara Proud - Comment (1) - Release Announcements - 2023-05-10

We have released version 2023.0 of Deskpro. This post summarizes the updates we have made to our legacy product.

New feature
We have added an Admin Tool to assist in upgrading to Deskpro Horizon to help ensure your legacy helpdesk is ready for the upgrade.

Bug fix
We have also fixed an issue where enabling v2 Snippets after upgrading them sometimes failed (SC 103960).

For details of the previous Deskpro release, see Deskpro 2022.2.3.