

Deskpro Horizon Release 2024.30

James Godwin - Comment (1) - Release Announcements - 2024-07-24

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes

New Features

.(We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382



.(To set up a WhatsApp auto-response Trigger, check out [this article](#)

Latest Improvements

Updates fs_files table in Blobs v2 to use uuid as the primary key instead of bigint,
.(and refactor all foreign key references accordingly (SC 149930

.(Made several updates to Help Center Forms to improve accessibility (SC 157235

Bug Fixes

Added the ability to clear the default value for custom select fields with a radio display
.(type (SC 155858

Resolved network error that occurred in the admin panel after token expiration (SC
.(140436

.(Ensured inline images in forwarded tickets are included in the email (SC 156310

Migrated robots.txt from PHP to a static file in the serve directory for better performance
.(SC 156597

Prevented the creation of duplicate records when importing organization social contacts
.(with duplicate values (SC 156151

Added a visible scroll bar on hover for ticket messages or notes when necessary (SC
.(153443

Fixed error encountered when switching to a department containing a file field (SC
.(155999

Corrected saving of custom community fields when selected forums are changed (SC

.(152920

.(Updated links to accurate guides on the Email > Settings page (SC 156057 ☐

.(Fixed continuous loading of shortcodes when macros query fails (SC 155937 ☐

Removed duplicate entries from the permissions table to resolve saving issues (SC ☐

.(154455

.(Removed aliased email addresses from the CC field in messages (SC 147825 ☐