

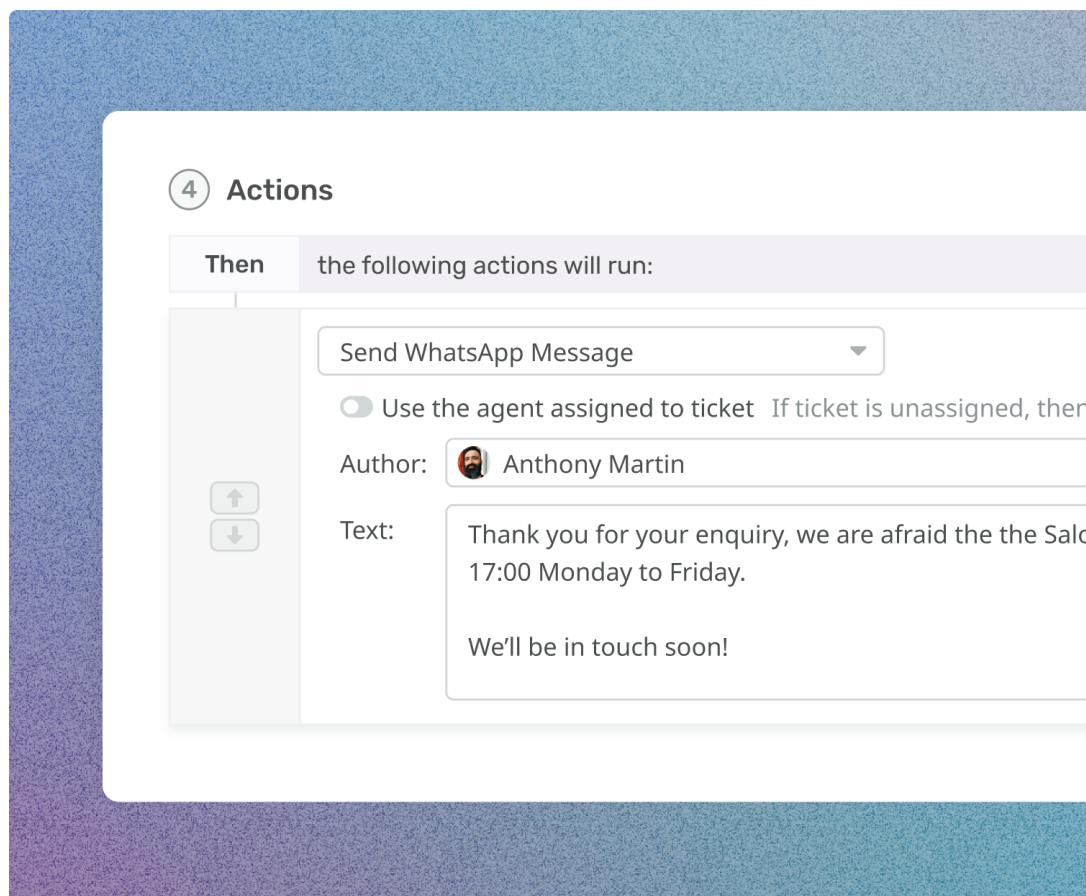
## Deskpro Horizon Release 2024.30

James Godwin - Comment (1) - Deskpro Releases - 2024-07-24

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes

### New Features

(We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382 ☐



.To set up a WhatsApp auto-response Trigger, check out [this article](#)

### Latest Improvements

Updates fs\_files table in Blobs v2 to use uuid as the primary key instead of bigint, ☐  
(and refactor all foreign key references accordingly (SC 149930

(Made several updates to Help Center Forms to improve accessibility (SC 157235 ☐

# Bug Fixes

Added the ability to clear the default value for custom select fields with a radio display ☐  
(SC 155858)

Resolved network error that occurred in the admin panel after token expiration (SC ☐  
(140436)

(Ensured inline images in forwarded tickets are included in the email (SC 156310 ☐

Migrated robots.txt from PHP to a static file in the serve directory for better performance ☐  
(SC 156597)

Prevented the creation of duplicate records when importing organization social contacts ☐  
(with duplicate values (SC 156151)

Added a visible scroll bar on hover for ticket messages or notes when necessary (SC ☐  
(153443)

Fixed error encountered when switching to a department containing a file field (SC ☐  
(155999)

Corrected saving of custom community fields when selected forums are changed (SC ☐  
(152920)

(Updated links to accurate guides on the Email > Settings page (SC 156057 ☐

(Fixed continuous loading of shortcodes when macros query fails (SC 155937 ☐

Removed duplicate entries from the permissions table to resolve saving issues (SC ☐  
(154455)

(Removed aliased email addresses from the CC field in messages (SC 147825 ☐