

DeskPRO Build #76 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-07-27

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #76

:The following is an automatically generated list of changes in this release

- Linkify opens in new window •
- Captcha to new comment form •
- Add captcha to newfeedback page •
- SubjectMatchDetector shouldnt match subjects without re prefix •
- Dont save body_full when there is no difference between the original •
- Fix initial display of custom fields with show rules •
- Should process attachment tokens in full/quoted message too •
- Add message detail view that shows the decoded body of a raw email •
- Always enable local source for admin logins, redirect chat users to login page when required •
- Changes to allow closed helpdesk but guest permissions, handle everyone group being disabled •
- Toggle deskpro source off makes helpdesk closed, show status of everyone on helpdesk mode section •
- Usergroups can be toggled on and off •
- Redirect to correct page after login form •
- Add tool to recount rating stats from stored rating records •
- Fix phrase name •
- Add view count to article display, fix import of article ratings switching up total votes and total rating •
- Fix cron job that updates view counts •
- Dont add gateway addresses as cc's •
- Improve data submission of preboot failures •
- Flush permission cache when updating category perms •
- Fix multi-part blobs being sent in wrong order •
- Fix warning when adding TotalTicketMessages stat type •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface