

## DeskPRO Build #61 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-07-24

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #61

:The following is an automatically generated list of changes in this release

- Prevent disabling all departments •
- Fix displaying custom phrase value •
- Tweak to init loader •
- Add hooks around for easier customisation •
- Fix stripping Outlook's <o:p> spacers •
- Handle multiple RE prefixes when subject matching •
- New lang cat for lang title •
- Updated languages: Italian, Japanese, Turkish - Italian: Removed 1 phrase - Japanese: •  
Removed 1 phrase - Turkish: Removed 1 phrase
- Add do not reply phrase •
- Add email address of person in notification emails •
- Fix inserting settings via entity inserting a blank name (fixes agent teams being off •  
(during install/import
- Fix setting proper default lang in admin/agent for langs that arent admin/agent •  
complete
- Fix hiding full list when viewing list of exactly 1, ticket added to list via ajax, and then •  
a ticket removed by ajax
- Create new user when user has entered email address •
- Fix newlines in web-submitted ticket/reply •
- Reduce transaction nesting in userchatmanager to prevent deadlocks •
- Add validation on newdownload, doesnt PHP-error when you dont upload a file •
- Fix self.page is undefined •
- Fix this.changeManager is null •
- Fix typo •
- Fix merging ticket queries for flagged/pending/labels •
- Fix 'free' log type, proper support for system log messages •
- Add log message for ticket being unassigned because agent was deleted, show logs •  
that were done by 'system' not ID0
- Dont report exception when no result found from findIdentityByInput •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface