



DeskPRO Build #5.6.2, #5.6.3 and #5.6.4

Christopher Nadeau - Comment (1) - Release Announcements - 2017-06-15

We are delighted to announce the release of a new version of DeskPRO which has a number .of Bug Fixes, Improvements and API fixes following the last Release

.General all-around performance improvements •

New chat now raise browser notifications •

Improved department permission management from usergroup page •

(New setting to disable "time ago" (Admin > Setup > Settings > Dates and Times •

(New PHP API client for v2 API (https://github.com/deskpro/deskpro-api-client-php •

Fix: Many links to manual pages were incorrect •

Fix: Department layout rules on choice fields with multiple selections didn't work •

Fix: Possible bad filenames in emails with attachments •

Fix: Missing POST/PUT APIs for Feedback •

Fix: Brand "chat enabled" setting was always coming from default brand •

Fix: Possible server error when trying to remove a CC twice from portal •

Fix: Possible server error when creating a task •

Fix: Possible server error when creating a new person from agent interface (person • (still created though

Fix: Possible infinite cache lookup in some cases (could cause "max execution time" • (errors

Fix: Chat fields are enabled/disbaled on all brands, instead of per brand •

Build 5.6.3) Fixes issue to do with save buttons malfunctioning in perosn profile tab) •

Build 5.6.3) Fixes issue with "Reply As" in new ticket form) •

Build 5.6.4) Fixes potential issue to do with browsers locking up or crashing when) • many ticket change events occur at the same time