DeskPRO Build #5.2.5 Released

Lauren Cumming - Comment (1) - Release Announcements - 2016-12-19

Fixes

Inability to translate custom chat fields •

Using mass actions tool to change status of tickets was not refreshing counts or •
removing them from filters/queues

UI when selecting primary team for an agent was off by one line •

Fixed loading widget over http if you are on an https page •

Manually navigating to https:// will work even if http:// is used in settings •

Chat widget was causing a scrollbar on parent page for some users •

Filter ticket count was not refreshed by using delete API •

Inability to reach admin interface if helpdesk is offline (e.g. disabled via settings, •
(licensing issues

**If you are using DeskPRO Cloud, we will roll out this update to your helpdesk
.soon**

**If you are using DeskPRO On-Premise, you can update your helpdesk to the latest
.version from your admin interface**