

DeskPRO Build #5.1.2 Released

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Release #5.1.2

We are pleased to announce a new release of DeskPRO - version #5.1.2

Improvements

(Error messages during installation (On-Premise •

Fixes

This issue > Exception: 0 Agent email being sent to a non-agentIssue with user portal •
ticket properties display

Inserting snippets in agent created tickets •

Inserting variables in snippets •

Snippet editor showing HTML •

Double-line breaks in messages from user portal •

Issue with filters (that use labels) and global permissions •

Adding new email accounts disturbed the order of triggers •

Publish search function not returning results •

Subscriptions on 'My Team' tickets not working •

.Cloud helpdesks will begin to be updated shortly

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface