

DeskPRO Build #45 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-07-09

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #45

:The following is an automatically generated list of changes in this release

- Fix reporting of unclosed transaction warning •
- Bounce detector •
- Fix version display when already up to date •
- Fix drafts double-counting •
- contact link when missing a requested language •
- Enable browser notifications for initial agents •
- Fix feedback notification going under ticket icon, update feedback section when new •
feedback is submitted
- Fix trying to re-submit feedback form after an error not sending submit •
- Fix weird positioning of line under email address input •
- Fix new feedback rte •
- Arrow on status button •
- Fix inline reply detector not cutting proper text between markers •
- Save full log into 'source_info' when processing a gateway •
- Add cutter pattern for lotus notes •
- Trim whitespace in leading and trailing div wrapped blocks •
- Add install check for DP_TECHNICAL_EMAIL •
- Add border=0 to tables in html emails •
- Updated languages: Italian, Turkish - Italian: - Turkish: Added 533 phrases •
- DP_TECHNICAL_EMAIL is sent database errors •
- Activate turkish •
- Updated language: Italian - Changed 1 phrase, Added 90 phrases •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface