

DeskPRO Build #438 Released

Chris Padfield - Comment (1) - Release Announcements - 2016-02-16

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #438

:The following is an automatically generated list of changes in this release

- IMPROVEMENT agent notes now labelled with NOTE •
- IMPROVEMENT Added "not set" option to ticket search form for choice fields •
- CHANGE Portal: Add ticket ID/ref to tickets that appear in search results •
- FIX Some searches on some types of people/org fields •
- FIX unsetting multilevel choices •
- FIX hide options on ticket search when "is not set" is selected •
- FIX Entities in titles of custom choice fields would not render properly in select2 fields •
- FIX Admin: Creating a sub-department did not move tickets from the (now invalid) •
parent department into the new one
- FIX Agent: Layouts with fields showing even with no value would make the field show •
in edit mode as well, even if the option to allow editing was not enabled
- FIX Agent: Limiting 'assign' permission did not always apply to assignment in •
replybox
- FIX tasks due date translations •
- FIX password policy on reset password •
- FIX API: Update person via API didnt let you set first_name/last_name separately •
- FIX trailing whitespace after password in emails •
- FIX phone numbers API POST •
- FIX agent fields layout •
- FIX yellow flag •
- FIX deleting kb labels from admin •
- FIX password policy translations •
- FIX allow fullscreen attrs for vimeo iframe in editor •
- FIX display custom choices value in macro •
- FIX radio inputs collisions on multiple tabs •
- FIX doubled delimiters of custom field regex •
- FIX prevent password policy validation when DeskPRO usersource is disabled •
- FIX higher priority for id and ref field on ES •
- FIX Admin: (Triggers) Using "Set subject" trigger with adv formatting would cause the •
subject to be encoded if any special characters were present

- 'FIX Admin: (Trigger editor) Missing operators for custom fields, such as 'contains'
- FIX invalid phone numbers API routes
- FIX php error on non-established chat session
- FIX Custom field values being rendered raw in ticketlog
- FIX Custom textarea field content being rendered as html
- (FIX org route on tickets list (table view
- FIX org route on tickets list
- FIX elasticsearch index status
- FIX lower API perms requirements for common custom fields
- FIX typo in phone numbers API routes
- FIX custom person fields was not saved for new person on new ticket
- FIX Admin: Custom field rule type 'all' did not apply properly
- FIX API: Setting empty name/firstname/lastname did not save

.This update has been rolled out to Cloud helpdesks

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface