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## DeskPRO Build #427 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-10-30

- .We are pleased to announce a new release of the DeskPRO helpdesk platform, build #427
- :The following is an automatically generated list of changes in this release
- FIX: In some configurations, creating a new ticket from the agent interface might clear custom user fields from the users profile
- .This update has been rolled out to Cloud helpdesks

If you are using DeskPRO On-Premise, you can update your installation from the admin .interface