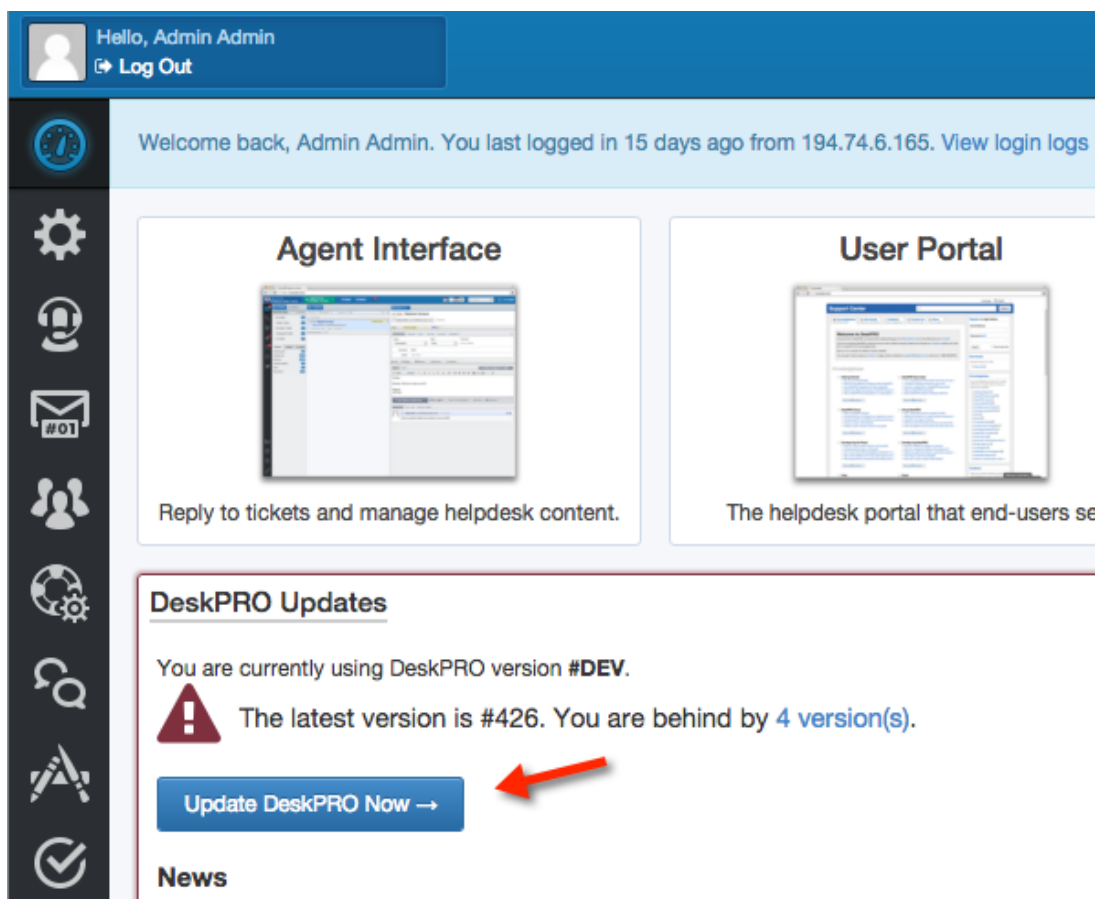


## DeskPRO Build #426 Released

Chris Padfield - Comments (٢) - Release Announcements - 2015-10-29

This release fixes a critical security issue that affects earlier DeskPRO On-Premise versions. It is important that you update your DeskPRO installation **immediately**


In most cases, you can update from the admin interface home page using the automatic :updater



Hello, Admin Admin  
Log Out


Welcome back, Admin Admin. You last logged in 15 days ago from 194.74.6.165. [View login logs](#)

### Agent Interface



Reply to tickets and manage helpdesk content.


### User Portal



The helpdesk portal that end-users see

### DeskPRO Updates

You are currently using DeskPRO version #DEV.

 The latest version is #426. You are behind by 4 version(s).

[Update DeskPRO Now →](#)

### News

:If that does not work, please either

.a) Use the [command-line updater](#)

.b) [Manually update your helpdesk](#)

If you have any problems updating, please immediately contact DeskPRO Support at [support@deskpro.com](mailto:support@deskpro.com)

The DeskPRO team apologies for the inconvenience caused by this urgent security release  
.but stresses the urgency of upgrading your DeskPRO installation immediately

.Note: The Cloud platform is NOT affected

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**Stephen Pienaar**

8 سال پیش

I would be helpful to know which versions of Deskpro are affected. We upgrade Deskpro fairly frequently (monthly) but not necessarily every single new version released. If we knew if our installed version was vulnerable, it would help us prioritise the upgrade

**Ben Henley**

8 سال پیش

.You should assume that any version before 426 is vulnerable