

DeskPRO Build #423 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-10-15

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #423

:The following is an automatically generated list of changes in this release

- IMPROVEMENT tickets ordering by custom fields •
- FIX undefined field type in CRM people import •
- FIX Add Danish 'Autosvar' bounce subject pattern •
- FIX Admin: Tool to convert products to custom field did not work •
- FIX typo in server_checks •
- FIX typo in AgentActivity report •
- FIX snippets in NewTicket •
- FIX TicketReplyBox was initialized before Ticket •
- FIX Agent: 'Email user' option on new ticket was always checked, even when disabled •
by default according to admin settings
- FIX Admin: Default value on products was always displayed as the first option •
- FIX Error when admin tries to reset their own password •
- FIX install checks for image formats support •
- FIX CreateTask trigger date •
- FIX force users login on ticket actions on portal •
- FIX add scheme to urls in ticket •
- FIX another way to fix ReplyBox desync •
- FIX replace links only within message body •
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- FIX custom fields not being saved with multiple choices unselected •
- FIX broken phrases on portal •

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface