DeskPRO Build #416 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-09-23

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #416

:The following is an automatically generated list of changes in this release

• NEW CRM auth sources can now be linked to a usergroup
• NEW CRM and Agent auth sources can now define arbitrary filters to limit which records are allowed from a remote source
• FIX Error message when no permission to merge tickets
• FIX Another case of newlines being eaten in RTE
• FIX Escalations with 'or' criteria did not apply properly
• FIX Admin: LDAP setup would require account user/password (i.e., anon was not possible)
• FIX Handling of phone number extensions
• FIX Locking/unlocking tickerts would cause ticket tab to steal focus
• FIX A number of issues with importers

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.