

Release Announcements > DeskPRO Build #416 Released < اخبار >

## DeskPRO Build #416 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-09-23

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #416

:The following is an automatically generated list of changes in this release

NEW CRM auth sources can now be linked to a usergroup • NEW CRM and Agent auth sources can now define arbitrary filters to limit which • records are allowed from a remote source FIX Error message when no permission to merge tickets • FIX Another case of newlines being eaten in RTE • FIX Escalations with 'or' criteria did not apply properly • FIX Admin: LDAP setup would require account user/password (i.e., anon was not • (possible FIX Handling of phone number extensions • FIX Locking/unlocking tickerts would cause ticket tab to steal focus • FIX A number of issues with importers •

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin .interface