

DeskPRO Build #413 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-07-30

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #413

:The following is an automatically generated list of changes in this release

NEW Added custom fields to billing •

NEW Ability to edit time and date on billing entries •

NEW Better email previews for agent notifications •

NEW New agent preference to enable/disable sending plaintext email parts in •

notifications

FIX Fix date_resolved being unset on tickets in some cases if the ticket is updated •

after it was resolved

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin

.interface