DeskPRO Build #408 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-07-07

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #408

:The following is an automatically generated list of changes in this release

• FIX Admin: Status escalations set from the 'awaiting user' page would actually apply
'to 'awaiting agent
• FIX Admin: Viewing escalations list had incorrect count
• FIX Admin: Using 'between' date criteria failed

.This update has been rolled out to all Cloud customers

If you are using DeskPRO On-Premise, you can update your installation from the admin
.interface