

## DeskPRO Build #403 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-05-18

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #403

:The following is an automatically generated list of changes in this release

- FIX Agent: Regression caused bad sorting and display of multi-select choice fields •
- FIX Resolve some display oddities with new multi-level selects •
- FIX Agent: Auto-start timer did not work on newticket •
- FIX Permission 'Can modify billing and time log records' was broken •
- FIX Agent forwarding a message with a reply would send user notification without •  
that reply text
- FIX Agent: Using some media tags (e.g., video) would not work in articles even if you •  
had permission to use full HTML
- FIX Agent: Merging ticket did not set ticket organization properly •
- FIX Passwords being logged in error log in some cases •

.This update is being rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin  
.interface