

DeskPRO Build #398 Released

Chris Padfield - Comment (1) - Release Announcements - 2015-03-11

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #398

:The following is an automatically generated list of changes in this release

IMPROVEMENT Portal: Improved KB suggestions on new ticket form, especially with •
non-English languages

"FIX Ticketlog rendered "Organization changed from None to None •

FIX Agent: Resetting a user password would send email to user in agent language •
instead of user language

FIX Portal: HTML entities in download listings with non-ascii characters •

FIX Admin: Custom email templates not showing in 'send email' trigger actions •

"... ()FIX Errors to do with "Argument 1 passed to CustomDataPerson::setField •

FIX Agent: Delete attachments window would not show 'x' button on attachments •
with very long filenames

FIX Admin: Language IDs listed in languages section were names, not IDs •

FIX Agent: Pagination on organizations was broken •

.This update has been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface