

DeskPRO Build #376 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-10-13

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #376

:The following is an automatically generated list of changes in this release

- FIX API: Creating new ticket with labels •
- FIX Real-time check of filters with 'person label' did not work •
- FIX ElasticSearch: Indexing process could timeout in some cases •
- FIX Agent: Incorrect database query when enforcing agent password policy •
- FIX ElasticSearch: Some search terms from portal would fail and return no results •
- FIX Agent: Could not use mouse to select results from new ticket user search box •
- FIX Agent: New task from ticket view •
- FIX Possible issue with IIS when setting defaultDocument in web.config •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin interface