

DeskPRO Build #369 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-09-12

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #369

:The following is an automatically generated list of changes in this release

FIX Agent: When changing user owner on a ticket, new user would remain on CC list •
if they were there before the change

FIX Admin: Saving members on agent groups would not save your selections •

FIX Disabling a user auto-responses (e.g., for robots/loop prevention) was not •
working properly

FIX Agent: Notification auto-dismiss time did not apply •

FIX Agent: Missing ticket log for feedback rating •

FIX Agent: Enabling notifications for "My Own Actions" did not work •

FIX Agent: Search bar results box would sometimes stay open when it shouldn't •

.FIX Force cast values to integers in new RR log entry •

FIX Admin: Deleting workflows did not work •

FIX Using "Read messages from a specific folder" in Exchange accounts •

FIX Possible duplicate datastore rows which could result in some default data being •
re-inserted during upgrades

FIX Agent: Middle-click to close tab did not work in Firefox •

(FIX Fix possible null values in email processing (e.g., email too large •

FIX Agent: Font on message attachment list •

FIX Server Requirements: Do not show recommendation if any opcode cache is •
.installed

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface