

DeskPRO Build #367 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-09-09

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #367

:The following is an automatically generated list of changes in this release

- NEW New setting that controls if "Remember me" is enabled for agent logins •
- IMPROVEMENT Show more info about ElasticSearch status •
- FIX Admin: Initiate display of 'agent has overrides' message when agent does not •
belong to any groups
- FIX Rendering of agent icon in ticket quick-search results •
- FIX Removing CC always showing permission error •
- FIX Agent: ElasticSearch query error if agent had no permissions on any departments •
- FIX Admin: Strange scrolling behaviour when left column is overflowing •
- FIX Agent: Search words did not save on articles •
- ('FIX Correct creation system name for gateway (was misspelled 'gateway •
- FIX Detect crashed ElasticSearch indexing and show button to restart •
- FIX Detect redirection loops with bad URL rewriting configuration •
- FIX Add back the link to the changelog in admin version notice •
- FIX Certain cases where search tables could become out of sync •
- FIX Admin: Using the 'invite agent' form would show loading indicator forever •
- FIX Some trivial changesets (such as locking) would result in update triggers being •
run
- FIX Possible 'unclosed transaction' in email gateway when handling unknown CC'd •
users in a closed helpdesk

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface