

DeskPRO Build #339 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-06-11

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #339

:The following is an automatically generated list of changes in this release

- FIX Macros not appearing in agent interface •
- FIX Handling of link users click when validating their email address •
- FIX 'check user is validated' trigger criteria •
- FIX In reporting interface, links to other interfaces were invalid for servers without •
clean URLs enabled
- FIX False 'test' failures when setting up some user auth apps •
- FIX 'Unresolved tickets with 10 or more agent replies' report •
- FIX Custom reports did not process replacement options in title •
- FIX Header in reports interface, and add link to download reports manual •
- FIX Formatting on agent chat history section •
- FIX Ticket satisfaction links were not showing in user emails •
- FIX Agent open chat lists had bad formatting •
- FIX A few UI locations not handling 'disable registration' setting •
- FIX Some user auth apps were marked as single-instance apps •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface