



DeskPRO Build #338 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-06-10

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #338

:The following is an automatically generated list of changes in this release

FIX 'Search' button could wrap if it contains long text •

FIX Org name filter term when edited from admin interface •

FIX Agent Team filter criteria when edited from the admin interface •

FIX Quick-search from ticket merge window •

(FIX Legacy 'reply' action (via macros •

FIX Possible PHP warning when sending email to user when entire ticket is agent • notes

FIX Error in UI when trying to save a 'Set deleted' trigger action (could still use Set • (Status > Deleted though

FIX Trigger criteria for 'CheckUserField' was being saved as a ticket field instead •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin .interface