

DeskPRO Build #333 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-06-03

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #333

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Add view option to show IDs next to items in admin interface (e.g., so •
(you can get IDs for use with the API
- IMPROVEMENT Setting to set default email account used for non-ticket emails (e.g., •
(password resets
- FIX Input types should be 'passwords' for Test modals when configuring external user •
auth apps
- FIX Agent-forwarded emails •
- FIX CheckAgent term when using changed/notchanged mode •
- FIX Chat count on org profile view •
- FIX Custom ref formats were not being used •
- FIX Editing 'send agent email' trigger actions would always save null values, so no •
emails would be sent
- FIX Dragging new field into layout editor would not save the correct order •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface