

DeskPRO Build #332 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-06-03

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #332

:The following is an automatically generated list of changes in this release

- CHANGE HTML allowed in agent replies a bit more permissive •
- FIX Count badges in agent interface were fixed near the top of the app strip •
- FIX Merge window overflows with very long custom field data •
- FIX Editing workflow field did not work •
- FIX You could enable fields even when no options were defined •
- FIX Agent ticket layouts using same as user layout. Also make sure user layouts •
always contain the minimum fields
- FIX Email address row on embedded ticket forms •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface