

DeskPRO Build #330 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-05-29

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #330

:The following is an automatically generated list of changes in this release

- NEW User sources such as Google can be used to log in to the agent interface •
- NEW Google Authentication app can now target a specific Google Apps domain •
- CHANGE Custom field descriptions will have linebreaks rendered in user interface •
- CHANGE Include agents in search box when using 'change user' on a ticket •
- FIX Run order of trigger groups would display incorrectly sometimes •
- FIX Updating choice field option names •
- FIX Fix 'query' parameter on ticket filter api •
- FIX Note drafts being placed in the reply tab •
- FIX Select box filtering did not work well with diacritics •
- FIX Agent login sometimes would not redirect you to proper URL (e.g., to an open •
(ticket
- FIX Google auth app •
- FIX Upgrader trying to sync custom apps as if they were native apps •
- FIX Deleting agent to a user would not delete filters and some other agent-related •
associations

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface