

DeskPRO Build #322 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-05-25

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #322

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Performance of outgoing email notification encoding when there are •
one or more very large messages in the history
- FIX Fix snippets viewer in Firefox 29 •
- FIX Email validation failing newer TLD's •
- FIX Unsanitized agent name in welcome ticket (the ticket created automatically after •
(creating a new agent
- FIX Titles/messages with the string "<script />" (or a variation of a self-closing script •
tag) would break rendering of the filter pane
- FIX Fix fwd messages as attachments stopped working after previous fix to email •
attachment filenames (they used to always be email.eml, now they are named after
(the inner-email subject
- FIX Overwriting port number on db connection params in the light-weight file serv •
- FIX Creating ticket via API would not save labels if the user was new •

.This update has now been rolled out to all Cloud customers

If you are using DeskPRO Download, you can update your installation from the admin
.interface