

DeskPRO Build #312 Released

Chris Padfield - Comment (1) - Release Announcements - 2014-01-02

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #312

:The following is an automatically generated list of changes in this release

IMPROVEMENT Improve the 'number of tickets written by agent' report a bit with new •
date range option and better sorting/formatting

FIX Opening any 'create' form when in list-only view did not work as expected •

FIX Login link from feedback comments did not return you to feedback item after •
login

FIX Bad wrapping in ticket list on ios •

FIX "Unresolved tickets with 10 or more agent replies" was including resolved tickets •

FIX Perm deleting a user would not clear tickets from search cache tables •

FIX "merge ticket" overlay missing UI elements for keep this/merge this •

FIX Showing department selector in chat widget when only one department to select •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface