

DeskPRO Build #308 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-10-25

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #308

:The following is an automatically generated list of changes in this release

- FIX Update local user record when remote usersource record changes email address •
- FIX Missing 'cog' menu on comments of feedback/downloads/news/kb •
- FIX Incorrect numbers under overview "SLA" report when multiple SLAs exist •
- FIX Handle merging of tickets that have a 'parent' set •
- 'FIX Sub-tickets showing self under 'other tickets with the same parent •
- FIX Searching for people with phone number criteria •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface