

DeskPRO Build #298 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-09-13

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #298

:The following is an automatically generated list of changes in this release

CHANGE DeskPRO now respects php.ini display_errors directive. You can override the •
.server value by editing the appropriate line in config.php

FIX Possible error when setting a password on a profile that is awaiting validation •

FIX Chat departments showing when editing ticket message templates in admin •
interface

FIX Missing "name" field on new feedback form would cause form validation error •
that would prevent the form from saving, making guests unable to submit feedback
.without first registering

FIX User actions on a ticket could fail with a 404 if you are using a custom ref format •
comprised only of digits

FIX Org managers would not see org tickets if they were in departments they didn't •
directly have permission to use

FIX Previous urgency of a ticket affecting display order on resolved tickets in user •
profile

FIX Ticket notifications continuing to send 'From' an email account that has been •
disabled

FIX Clicking the 'x' on a CC could open the profile as well as removing the CC •

FIX "Lock" button has the phrase "Unlock" even when ticket is not locked •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface