

## DeskPRO Build #296 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-09-10

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #296

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Replace leading dot in an uploaded file so it does not become •  
forbidden by most web servers that block access to dot-files
- FIX Clicking on a notification would hide all other notifications as if they were •  
dismissed too
- FIX Improve handling of very long un-wrapped strings in custom fields would stretch •  
field table
- FIX Changes made by escalations would cause "ticket updated by user" triggers to •  
fire
- FIX Missing route causing 'forward message' option in agent interface to break •
- FIX "Apply SLA" label on "Language" field when in edit-mode in agent interface •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface