

DeskPRO Build #295 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-09-06

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #295

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Added text email cut pattern for the mutt client •
- FIX Possible JS error on reply form if no signature is set •
- FIX Text on "search" button missing in ticket merge menu •
- FIX "refresh" notice containing escaped HTML where the countdown should be •
- FIX v3 importer did not insert own transports for each gateway account so every •
account would use the same default transport which could cause confusion later if
.triggers etc are used
- FIX Changes made to a new ticket by a trigger would not be visible in the notification •
email template (e.g., the variable for department title would not be the department
. (set with a trigger
- FIX MySQL error on some servers when viewing the agent login log •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface