

## DeskPRO Build #284 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-08-09

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #284

:The following is an automatically generated list of changes in this release

- NEW New macro and trigger actions to set the ticket subject •
- IMPROVEMENT Performance of ticket filters •
- IMPROVEMENT Cache counts on archive filters to improve performance on helpdesks •  
with large databases
- IMPROVEMENT Slightly better ticket load time by moving pre-load of profile into an •  
async request
- FIX Possible PHP warnings when applying mass-actions without a reply •
- FIX Ticket did not reload itself after manually setting status of a ticket from 'hidden' •  
to some other status

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface