

DeskPRO Build #281 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-07-31

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #281

:The following is an automatically generated list of changes in this release

- IMPROVEMENT Daily cleanup of DeskPRO tmp directory •
- IMPROVEMENT Full custom field info on objects returned via the api (e.g., along with •
. (the "rendered" text value, the custom field info like ID are returned as well
- FIX DeskPRO v3 importer would not save usergroup permissions on deeply nested KB •
categories
- FIX Unable to close popover (e.g., new ticket) after the "are you sure you want to •
close" confirmation appears
- FIX Showing department selection in filters when agent did not have 'full' permission •
- FIX Custom fields on organisations not being returned via the api •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface