

DeskPRO Build #279 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-07-25

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #279

:The following is an automatically generated list of changes in this release

- IMPROVEMENT New flat style on the Twitter pane •
- FIX Showing 'Closed' instead of 'Archived' in ticket search, showing it even when •
archive not enabled
- FIX New ticket form in portal did not look up profiles in configured user sources which •
could result in a user being marked as 'require validation' even though they already
.existed
- FIX Odd clicking/scrolling behaviour on mobile devices •
- FIX result_cache table was not being regularly cleaned up •
- FIX Feedback counts being off from Type tab •
- FIX Feedback grouping options from top of listings would not work if loaded via Type •
tab
- FIX Snippets did not work in IE8 •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface