

## DeskPRO Build #278 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-07-25

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #278

:The following is an automatically generated list of changes in this release

- NEW New 'cc users' trigger and macro action •
- IMPROVEMENT Easier category editing in Publish section. View a category and there •  
.is a new tab in the list view to change the cat properties
- IMPROVEMENT New flat style in the crm pane in the agent interface •
- IMPROVEMENT New flat style in the publish pane in the agent interface •
- IMPROVEMENT New flat style in the chat pane in the agent interface •
- IMPROVEMENT New flat style in the feedback pane in the agent interface •
- IMPROVEMENT New flat style in the tasks pane in the agent interface •
- IMPROVEMENT Handling of APC allocation errors so they dont cause problems in the •  
agent interface when they occur
- IMPROVEMENT New ticket from user interface now waits for attachments to finish •  
uploading before submitting form. Fixes cases where user submits tickets before  
.their attachments were saved
- IMPROVEMENT Error logging on failed outgoing email to help debug problems •
- CHANGE Dont show password change forms for users from usersources (e.g., from •  
(activedirectory or ldap etc
- FIX Possible PHP warning about going over max\_input\_vars when saving recent tabs •  
list
- FIX Rendering of custom date fields in reports •
- FIX Bad handling of user registration when email and agent validation is enabled on a •  
locked-down helpdesk
- FIX Possible duplicate related content record during dp3 import •
- FIX Remove context menu from tinymce editors. Doesn't always work and when it •  
.does, the cut/copy/paste options don't always work

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface