

DeskPRO Build #268 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-06-13

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #268

:The following is an automatically generated list of changes in this release

FIX Inserting snippets on new tickets •

FIX Chat showing in agent header when chat is disabled/no permission •

FIX Some cases where agent/status terms would not submit properly •

FIX Position of agent names list when typing @mention •

FIX Handling of "unassigned" (agent_id/agent_team_id of 0) search criteria from API •

If you are using the cloud version of DeskPRO, your account will have already been updated

.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface