

DeskPRO Build #247 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-03-14

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #247

:The following is an automatically generated list of changes in this release

Handle adding/removing/renaming macros from settings affecting the list of macros • in replybox

Reload ticket if ticket not closed after reply and reply applied complex (macro) • actions

Fix showing all macros to everyone •

Deskpro

Add new keyboard shortcuts to keyboard shortcuts screen •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface