

DeskPRO Build #222 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-01-22

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #222

:The following is an automatically generated list of changes in this release

- Fix missing unit •
- Properly log trigger changes on new tickets from newticket triggers •
- 'Fix display of 'always notify teams' •
- Fix possible unset key warning •
- Fix possible errors to do with unloaded entities after they've become detached •
- fix possible PHP warning with vcard that has empty blocks •
- Fix possible JS error with fileupload errors •
- Gracefully handle failure to get unique refcode with custom pattern, log the bad •
pattern and have a fallback on a random one
- Add button to insert variables into snippets •
- Fix plaintext cutting when using plaintext as a result of long html message •
- Fix CC users added to ticket at time of ticket creation •
- Add blockquote css to emails •
- Fix file backup using lots of memory, descending into data dir •
- .Only try to regenerate API tokens if the person already exists •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface