

## DeskPRO Build #221 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-01-19

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #221

:The following is an automatically generated list of changes in this release

- .Ensure that the API tokens table is created as necessary
- .Allow report groupings to be changed via the report body title itself
- Show icons with reports to indicate the type of chart displayed. Add more default
- .reports. Fix assorted reporting bugs
- Support for SELECT \* style queries in the report builder to select all
- .(\*.fields/associations from an entity (for example, tickets.\* or tickets.person
- Support relative date offsets in report queries with the INTERVAL operator (example:
- .(tickets.date\_created + INTERVAL 3 DAYS
- .Various report builder bug fixes and several additional built in reports
- Fix possible chat status fights between two open agent interfaces
- Fix chat tab location being left all the time
- fix possible error when replaceHolder calls
- Add alt exception summary to log

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface