

DeskPRO Build #218 Released

Chris Padfield - Comment (1) - Release Announcements - 2013-01-17

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #218

:The following is an automatically generated list of changes in this release

- Fix missing css file in admin header •
- Fix encoded entities sometimes being removed causing htmlpurifier to 'clean' blocks •
of html out
- .Prevent minor RTE JS error •
- Fix possible null tab causing error •
- Handle mis-linked files that try to serve files through index.php •
- Specify functions that cant be disabled •
- Split agent-all into two packs to prevent IE from dropping rules •
- Prevent errors when importing bad DP3 select option that is missing an id •
- Fix weirdness with editing fields and switching departments around while still in edit •
mode
- Fix bounce detector not matching on resolved tickets •
- .Ticket fields are validated and must be correct before an agent cant reply to a ticket •
- Auto-close tab after adding note is disabled by default •
- Validation on ticket modify •
- Validation on agent newticket •
- Dont detach messages, that can cause Doctrine to re-save the message •
- .Fix incorrect resizing with the text area expander when using a border-box textarea •
- Fix a possible warning when no one onlnie with perm for chat departments to appear •
'Typo in template name •
- Fix a couple cut patterns missing anchor, 'simple' patterns with no dom traversal to •
set context (e.g. some 'On xxxx wrote') should never include
newlines/paragraphs/divs in them

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface