

DeskPRO Build #211 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-12-27

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #211

:The following is an automatically generated list of changes in this release

- .Speed up querying for the most used labels •
- .Prevent problems with IE rendering by removing unused CSS •
- .Fix page cache not being skipped for a period after submitting content as a guest •
- Limit number of members shown on an organization page and add a link to browse •
- .them
- .Allow more results from filters and thus more accurate awaiting agent counts •
- Handle calls to undefined methods on entity objects better in custom templates. •
- Instead of crashing, return a not-defined string. Default templates still crash for
- .developing
- Fix possible undefined index notice •
- Speed up usergroup-based person search queries in most cases. Speed up user •
- .counts by using an approximation if there are a lot of users
- .Speed up getting person counts for user groups •
- Fix handling of 'force login for existing accounts' and commenting •
- Fix port in the base serve scripts as well •
- Fix applying 'current agent' to triggers on forwarded emails •
- Periodically update the feedback section for proper counters •
- Fix import of active directory usersource from dp3 •
- Handle port in hostname during server checks •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface