

## DeskPRO Build #198 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-12-04

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #198

:The following is an automatically generated list of changes in this release

Add another few log lines •

More logging to gateway reads •

Prevent possible js error when tinymce removed before media win closed •

Add support for desktop notifications in Chrome, to supplement the built-in agent •

.browser notification system

When the helpdesk is offline, always used cached pages if available (even if logged •

in or the files are slightly older than the cache TTL), rather than displaying a

maintenance page. When offline, hide certain elements from the UI that would not

.(function (logging in, searching, language changing, chat, etc

.Add support for rate limiting API requests •

'Dont switch primary email address when validating new email address •

Fix status being set on massaction preview •

Fix pre-selected linked sub-departments in gateway list •

Fix titles in some select2 boxes •

Add a tool to change MySQL collations to allow people to use specific language •

.collations if needed

If you are using the cloud version of DeskPRO, your account will have already been updated

.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface