

## DeskPRO Build #18 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-06-27

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #18

:The following is an automatically generated list of changes in this release

.parse error in memtest •

Use standard listing table for usergroups, give gear column title of edit perms to •  
make clear how to do that

Fix reg data key overwriting everyones data key, made only reg insert •

Fix double submit events apparent when snapping a popover form (eg newperson) •  
into tab

Protect against trying to delete non-empty cats, periodically update publish list •

Add agents list to people section •

Registered group listed in people section, add it as unselectable usergroup on profile •  
page

Fix saving usergroups of agent from agent interface removing them from agent •  
groups too

Usergroup handling changes for default 'Registered' group •

Add back a div unwrapper to trim trailing whitespace •

Source ID doesnt need to be unique index •

Add test outlook source •

Show users their own email address in notifications in quoted messages, agents see •  
.it all the time

Fix validation of priority, product and captcha field. Fix running captcha code when it •  
.wasn't enabled in editor

Simplify ticket props table in agent notifs •

Click off omni search sheet should close it •

Fix action ID of ticket email •

Fix JS error when scroller has been removed •

Initialize member var •

Add some missing copyright notices •

Fix create new person from org not correctly setting org name •

Fix error 603: Cannot call method 'val' of undefined •

Fix JS error when replybox is unavail •

Check on invalid email addresses when trying to add cc's •

- Remove agents from people search boxes •
- Bunch of fixes to adding/removing CC users •
- Get rid of old legacy save-state stuff we used before URLs had fragments •
- (Tweak order of window init (fix for error 600 •
- Shorter compiled js lines to make js errors easier to locate •
- Fix bad org not throwing 404, which caused other errors •
- Add quick shortcut to omniseach bar to open up ticket/perosn/org by id •
- Fix 623/622 undefined indexes on waiting\_time •
- Fix error 624: is not a known unit exception •
- Delete test email file •
- Run all patterns all the time, but cut from first match mark •
- Fix html email cutter •
- Comment out gateway cutter •
- Implement pattern cutter into gateway •
- Add HTML email cutter and parser for simple pattern definitions •
- Add querypath sources •
- Add querypath to vendors •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface