

DeskPRO Build #173 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-11-08

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #173

:The following is an automatically generated list of changes in this release

Save change tracker log to db for 30 days, add way to show the log and download •
the log file from 'Message Details' box in agent interface

Display a message in the admin interface if an APC error when allocating memory •
.occurs

Add status of kb/news/dls in agent list •

Fix errors in KB listing when kb article author deleted •

Fix style of agent message converted to agent note •

Gear menu option to switch ticket messages to/from agent notes •

Fix possible undefined index notice with sorting sticky search words •

Prevent trying to view outgoing list in cloud, it's all handled from email accounts •
page

Missing template file •

.Fix importing of smtp account. Backup transport fields have been removed •

Fix 'label' term passing when it shouldnt •

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface