

DeskPRO Build #161 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-10-24

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #161

:The following is an automatically generated list of changes in this release

.Support sending welcome emails with the CSV import •

Optionally control whether CSV importer skips importing the first row (in case it's not •

).(just labels

.Ensure that the CSV importer brings in date custom fields correctly •

Fix small template error •

.Ensure that all data is merged properly when doing a ticket merge •

CSV importer now supports importing choice-based custom fields and creating •

.custom fields dynamically

If you are using the cloud version of DeskPRO, your account will have already been updated

.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin

.interface