

## DeskPRO Build #158 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-10-23

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #158

:The following is an automatically generated list of changes in this release

- Remove useless use line which also fixes the magic 4096 bug •
- Fix generatePath() when served from a sub-directory and URL rewriting is disabled •
- Remove call to jQuery to read dir prop and use isRtl var •
- Handle errors during application of escalations better. - Fixes case where an error in •  
a a late ticket would make the system "forget" about applying an escalation to any  
tickets before it due to a rolled-back transaction. - Each ticket now in its own  
.transaction. Errors during application are logged but later tickets will continue
- IE fixes to website widgets •
- Fix possible invalid email address on SendTicketEmail trigger action •
- Clean up failed license request a bit, add retry button •
- Rename auto-update-status.txt to auto-update-status.php for better server •  
compatibility with the upgrade watcher
- Change license expire notice for downloadable deskpro •
- Always have default dep •
- Prevent setting parent cat to itself •
- Show name in browser notify for changed ticket alerts •
- Add 'performer' criteria •
- Fix some organization trigger criteria •
- Fix path when creting zip when using PclZip •
- Fix notice on possible undefined index •
- Clean up gateways listing page •

If you are using the cloud version of DeskPRO, your account will have already been updated  
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin  
.interface