



DeskPRO Build #158 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-10-23

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #158

:The following is an automatically generated list of changes in this release

Remove useless use line which also fixes the magic 4096 bug •

Fix generatePath() when served from a sub-directory and URL rewriting is disabled •

Remove call to jQuery to read dir prop and use isRtl var •

Handle errors during application of escalations better. - Fixes case where an error in •

a a late ticket would make the system "forget" about applying an escalation to any

tickets before it due to a rolled-back transaction. - Each ticket now in its own

.transaction. Errors during application are logged but later tickets will continue

IE fixes to website widgets •

Fix possible invalid email address on SendTicketEmail trigger action •

Clean up failed license request a bit, add retry button •

Rename auto-update-status.txt to auto-update-status.php for better server •

compatibility with the upgrade watcher

Change license expire notice for downloadable deskpro •

Always have default dep •

Prevent setting parent cat to itself •

Show name in browser notify for changed ticket alerts •

Add 'performer' criteria •

Fix some organization trigger criteria •

Fix path when creting zip when using PclZip •

Fix notice on possible undefined index •

Clean up gateways listing page •

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin interface