

## DeskPRO Build #113 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-09-04

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #113

:The following is an automatically generated list of changes in this release

- Fix error if name field appears on modify page •
- Fix chat overview report grouping •
- Pagination to downloads and news too •
- Pagination to article list •
- Fix double-counting tickets •
- Fix JS errors when a tab errors and isn't ever fully rendered •
- Fix chat list reload •
- Fix js error trimming on non-string •
- Fix an event is null on Menu with submenus •
- Remove a bunch of old JS sources that aren't being used •
- Fix adding extra cats on articles •
- .Link to plugins/widgets under the apps menu •
- Fix mass article cat move •
- Salesforce plugin that shows basic user information from within Salesforce in •  
.tickets/profiles
- Fix ticket not being ajax appended to open list sometimes when returning to awaiting •  
agent
- .Apply macros through ActionCollection. Fixes certain macro actions •
- Don't log 404s to error log anymore •
- Fix a few type=input fields instead of type=text •
- Fix online count subtracting wrong amount to exclude agents •
- Fix agent team not being saved on newticket form •
- Redirect away from login/reset/register when already logged in •
- Surround some Tipped calls with try/catch to silence some errors as they tend to fail •  
when cleanup timeouts are involved
- Fix JS error after loading agent interface and being delivered offline messages from •  
deleted agent
- Fix JS error when trying to add email address of unknown user to org when you don't •  
have perm to create new people
- Issue 1345: Fix empty result giving notice •

- Plugin to display Highrise contacts as widgets
  - Fix missing cascade fk on ticket\_logs
  - Fix issue 1321: Notice when viewing server checks from admin
  - Fix issue 1348: undefined offset notice sometimes when updating publish structure
  - Allow adding to cloud plan from within admin interface
  - Handle license limit error when you dont have billing perm, show list of admins to contact instead
  - Show screen about upgrading license if trying to add beyond license limit
  - Tweaks to license expired page, user interface remains active until 14 days after
  - Auto-install language option
  - Also show language title in own language
  - Remove old controller
  - Updated plugin system with support for enabling/disabling and per-plugin configuration
  - Tweak to JS error handler. Should prevent errors from halting execution in certain cases
  - Fix portal editor not loading the first time you load the page
  - Fix only PTAC in headers being checked, TAC would not be matched. Could result in some agent replies being added as new tickets instead of replies
- If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours
- If you are using DeskPRO download, you can update your installation from the admin interface