

DeskPRO Build #111 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-09-03

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #111

:The following is an automatically generated list of changes in this release

- Dont show hidden tickets to user
- Dont allow user replies from deleted/hidden tickets
- Fix warning in some cases where PDO::getAvailableDrivers doesnt return array
- Disable strict mode when connecting to db3 database
- Fix reset password causing error if you have other usersources enabled
- Fix notice when deskpro_url not set yet
- 'Fix some missing terms in triggers
- Handle 404 on trying to save invalid snippet
- Beginnings of plugin system that allows various data to be inserted into the system •
• ((starting with widgets
- 'Error 1282: Fix foreach warning when stat has no results
- Fix error when loading single-ticket result of removed ticket
- (Fix rendering of date field (fix error 1315
- Fix errors when requesting a chat url without a session code
- Add gte/lte operator choice to waiting time criteria
- Handle connection errors in gateways gracefully (connection failures, disconnections •
(etc
- Add close() method to fetchers so they are closed when account is finished, rather •
than at the end of processing
- Fix article image upload manager only allowing one image per session
- Person name added as a field on ticket layout editor
- Fix article massaction set category from 'all' view, remove bad error message about •
"probably a bug
- Fix notify box off by one pixel
- Fixes to ticket merge: Numbers being off, sending notify about old removed ticket
- Fix 'From' name on new tickets created by agent
- Fix ticket merge log item
- Clean up ticket merged message
- Show confirm message after register
- Fix password reset from login box

- Reduce situations where list needs to be reloaded when viewing sub-grouping
 - Pre-select category when creating new articles
 - Fix double-counting some user sessions
 - Admins can reset agent password
 - List max filesize and allowed types on upload form
 - Show allowed attachments on attach page
 - Fix people/org search box staying open when overlay is closed
 - enable dutch for user interface
 - Fix a couple calls to Strings::utf8*, fix showing edit name box when viewing person when already have name
 - Clean up padding on reset pass form
 - Fix pagination on people table listing
 - Fix TwoLevelSelect in chrome
 - Fix a couple errors that might cause portal editor to fail to load
 - Dont show Test in template list
 - Load jQuery 1.7.2 in website widgets to fix ie bug, fix a few bugs in ie8
 - Fix managing cc's from replybox
 - Fix being able to add ticket owner as cc
 - Allow expandable textareas to support sizes larger than the max by flipping back to .overflow auto as necessary
 - Adjust id of block inserted by widget to be consistent with the tab version to make it .(easier to target via JS independent of mode (block or tab
 - Update task badge as you check items off
- If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours
- If you are using DeskPRO download, you can update your installation from the admin .interface