DeskPRO Build #101 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-08-17

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #101

:The following is an automatically generated list of changes in this release

- Add info about expiry and notice about entering billing info
- Try and detect priv errors during install and suggest fix
- Adjust all entity repositories to extend AbstractEntityRepository so that the .necessary methods are available to DPQL queries
- .(Add first set of default DPQL reports (fixing some bugs/limitations in the mean time
- 'Fix missing cloud login
- Fix possible transaction nesting mismatch
- Graceful failure if run dp:upgrade command manually with bad db conf
- Restructures the meaning of SPLIT BY in DPQL to potentially run multiple queries. .This ensures that grouping happens correctly
- Fix editing some properties on custom usersources not saving
- Rip out title editing code into new class, fix news title edit
- Fix news renaming
- When user relpies to a resolved ticket it should become awaiting agent
- Fix portal editor not loading due to admin session not being carried
- Chat widget on helpdesk should use relative protocol, dont put feedback widget on helpdesk
- Restructure DPQL result grouping to handle cases where ordering means that left .grouping prefixes may not be next to each other
- Fix a couple time ago html phrases

If you are using the cloud version of DeskPRO, your account will have already been updated .or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin .interface