

DeskPRO Build #10 Released

Chris Padfield - Comment (1) - Release Announcements - 2012-06-20

.We are pleased to announce a new release of the DeskPRO helpdesk platform, build #10

:The following is an automatically generated list of changes in this release

- Update twig sources •
- Update Twig from 1.8.2 to 1.8.3 •
- Show debug settings in phpinfo page •
- Move some debug settings into 'debug' array in config •
- command line instruction •
- Use select2 for choice boxes in ticket properties •
- Render multi-level choices as select w/ optgroup •
- (New choices builder with support for hierarchy (currently limited to two levels •
- Add 'reply above this line' to ticket updated email •
- Improvements to agent notification emails - Clearer assigned agent, assigned team •
- and added as participant messages - Other change notifications show changes to the ticket - Added missing agent team ticket log
- Get rid of ChoiceMulti that isn't actually used, properly set multiple select on choice •
- .fileds during import
- Fix IE issue with whitespace and fadeaway container on kb list •
- Tweak welcome block default text •
- import category-less downloads into created 'files' cat •
- Dont show revert btn on non-customised templates •
- Better cutting and cleanup of outlook emails, better trimming of HTML, removal of •
- empty or spacer tags

If you are using the cloud version of DeskPRO, your account will have already been updated
.or will be updated within the next 24-48 hours

If you are using DeskPRO download, you can update your installation from the admin
.interface